one touch | 815 one touch | 815D

Ouick Start Guide

For more information about how to use the phone please so to www.alcatelonetouch.com_to_download_complete_user_manu Moreover, from the website you can also consult FAQ, realize software upgrade, etc.



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 26 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker

ALCATELOnetouch

English - CJB2610ALAAB

5.3 Write message

You can select "Messages\Write new SMS/MMS" from the main menu or access from widget 📵 to write text/multimedia message. For dual SIM model, you can type a message and select to send it to a recipient in either the SIMI or SIM2 directory (1). One or more recipients can be added from contact list and you can remove a recipient by pressing Delete key. Press "Contacts" through key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.



An SMS message of more than a certain number of 8.2 Adding a contact characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.



Your phone has an email client with the settings pre-defined for a few popular email services like - Google Mail, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts





email messaging service on your mobile device is still available.

(i) one touch 815D only.

Your mobile...

I.I Keys and connectors



Contacts.....

You can access to this function by selecting "Contacts" from the main

For dual SIM model, the complete contacts of both SIM1 and SIM2 are

You can add a new contact to phone or SIM card by selecting "Add

Select from widget bar, and then enter the sub-menu you require.

When you press "Options", you can have access to Dial, Send

message, Save to Contacts, Edit before call, Add to blacklist,

Consulting your contacts

You can access the function using the following options:

available in this menu (1)

Access

Select from main menu

Press the send key from Home screen

9.2 Available options

Add to whitelist. Delete etc.

(i) one touch 815D only.

Volume key -

micro-USB -

Press to go left/right/up/down Press to confirm an option

Press and hold to enter Music player

Access main menu

Send key Pick up/Send a call

Press: Enter Call log

Press and hold: Enter Fake call

Right softkey

Access contacts Press: End a call Return to the Home screen

Press and hold: Power on/off

Vibration alert

Press and hold: Access your voicemail

Press to input capitalized characters

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input

Press and hold: Input top-half characters only until key

Fn+ B: Access Bluetooth Fn+ M. Access Music Fn + P: Access Profiles

Fn + I: Access lava applications Press: Enter a space (on edit mode) Confirm an option (on edit mode)

Unlock the keypad (on Home screen) Press and hold: Access language list (on edit mode) Lock the keypad (on Home screen)

Media applications

You can access this feature from the main menu by selecting "Music".

You will have full flexibility of managing music both on your mobile

card to be shown in list, slide, multi-mark, set as wallpaper, power on/

off display and incoming call image or sent by MMS, Email, Bluetooth.

Contains all video clips (stored in "My videos") in phone or SD card

and enables you to play, send, set as power on/off display, delete,

Your phone is equipped with a radio (1) with RDS (2) functionality. You

can use the application as a traditional radio with saved channels or

with parallel visual information related to the radio program on the

display, if you tune to stations that offer Visual Radio service. You can

The quality of the radio depends on the coverage of the radio station in

Depending on your network operator and market

10.2 Images...

10.3 Videos...

10.4 FM Radio

listen to it while running other applications.

rename, sort, etc.

II.4 Weather..

II.5 mTweet....

3-day forecast of favourite cities.

charged in roaming states

A library links to the images (stored in "My images") in phone or SD Access Wap options: Homepage, Bookmarks, Go to URL, Open

Press to enter Facebook main menu.

Enter Wi-Fi list and refresh

· Press: Confirm an option Enter the next line (on edit mode)

1.2 Status bar icons (

In one touch 815

Battery charge leve Vibrate alert: your phone vibrates, but does not ring

or been with the exception of the alarm. Bluetooth status (Activated)

Bluetooth status (Connected to an audio device)

lava status (Activated). Headset connected

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed

Level of network reception.

Voicemail message arrived.

(1) The icons and illustrations in this guide are provided for informational

Internet (1).....

Web not only gives you the full Web experience where you stay in

file, Last wap address, Recent pages, Offline pages, Service

Once subscribed to a channel, it gives you the ability to track and

manage all your favourite RSS content on your mobile phone at

Your phone is equipped with a weather function for consulting up to

Twitter is a social networking and microblogging service that has

gained notability and popularity worldwide. This feature enables phone

form of messages or posts. Posts are displayed on the author's profile

Depending on your network operator. May cause additional network narges for data flow to provide this service. Extra fees might also be

page and delivered to the author's subscribers or followers.

To open an account online, please go to: http://m.twitter.com.

It is a huge time saver providing news updates from a website in a Settings

touch with your friends, obtain information, do your online banking

etc., but also saves time by using compressed web pages.

Call in progress

Stopwatch is active.

Radio is on

Email unread.

SD card scanning completed. Line switching (1): indicates the selected line.

GPRS connection status (Activated)

GPRS connecting

EDGE connecting

Music active.

Wi-Fi activated

MMS receipt in progress

install applications and games to your phone.

Facebook is a social utility that connects people with friends and

others who work, study and live around them. You can select

"Facebook" in main menu or press key on the keypad to enter

the Facebook page, then you can access to NewsFeed. Me. Messages, Friends, Photos, Events, Search, Notification and

Entertainment.....

The stopwatch is a simple application for measuring time with the

possibility to register several results and suspend/resume

reading the book, you may add bookmark, or reach the text by searching words, phrases (Options\Find, Options\Jump to).

Sending a MMS.

Depending on your network operator

14.1 Stopwatch...

14.2 Ebook ..

users to exchange news updates and ideas with a community in the A bookshelf contains the electronic books (.txt file only). While

14.3 Java..

Your ALCATEL ONE TOUCH phone may include (1) some Java^{TI} applications and games. You can also download new applications and games to your phone Apps store is an online software store, where you can download and

Facebook

Camera

Silence mode: your phone does not ring, beep or

(Flickering) Message list is full: your phone cannot

list and delete at least one message on your SIM card.

Call forwarding activated: your calls are forwarded.

Widgets are convenient shortcuts for quick access from the Home

You can customize widget bar by "Settings/Phone settings/Widge

You can select a folder to choose one image as favourite wallpaper by

GPRS connection status (Activated)

accept any new messages. You must access the message

vibrate with the exception of the alarm.

MMS unread

Flight mode.

Level of network reception.

GPRS connecting

EDGE connecting

EDGE attached

1.3 Home screen

1.3.2 Change wallpaper

selecting "Options/Set as/Wallpaper".

I.3.1 Widget bar

In one touch 815D:

(an (an

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

store them as your creations in SD card or phone. send them in a multimedia message (MMS) to a mobile phone or

an email address. send them directly by MMS, Email, Bluetooth.

customise your Home screen.

select them as incoming call image to a contact in your Contacts. transfer them by data cable or microSD card to your computer

Profiles

With this menu, you may personalise ringtones for different events

Installing or removing the battery

Unclip the cover, then remove the battery.

You will have an access to all audio and visual files stored in phone or SD card in My files. You can access a number of items with this option: My audios, Ebook, My images, My videos, Received,

Getting started.....

You must insert your SIM card to make phone calls. Please power off

your phone and remove battery before inserting or removing the SIM

Place the SIM card with the chip facing downwards and slide it into its

housing. Make sure that it is correctly inserted. To remove the card,

Insert and click the battery into place, then close the telephone cover

Removing or installing the back cover

Inserting or removing the SIM card

2.I Set-up

one touch 815

press and slide it out.

Inserting the SD card:



Once you enter this menu from main menu, there is a monthly-view Firstly, release the microSD card holder. Then insert the microSD card with the golden contact downward. Finally, turn down the etc. Days with events entered will be marked in color microSD holder

Bluetooth™

Access this feature by pressing "Menu" through Left softkey from the Home screen to enter the main menu, then selecting "Bluetooth".



To access this function, press "Menu" to enter the main menu, and select or press ((1)) directly.

Charging the battery



Connect the battery charger to your phone and mains socket

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

2.2 Power on your phone

Hold down the ___ key until the telephone powers on.

2.3 Power off your phone Hold down the - key from the Home screen

Making a call.

Dial the desired number then press the send key to place the call. The number you entered can be saved to Contacts by selecting "Save". If you make a mistake, you may press Right softkey or Delete key to delete the incorrect digits.

Tethering...

the internet via an internet-capable mobile phone.

Others.....

21.1 Calendar....

21.2 Calculator

display the result.

main menu

21.3 Notes...

21.4 Recorder.

or sound recordings

21.5 Tasks...

Tethering is a method for connecting a computer or other devices to

Access this feature by pressing "Menu" through Left softkey from the

calendar for you to keep track of important meetings, appointments,

Access this feature by selecting "Calculator" from the main menu.

Enter a number, select the type of operation to be performed using

the navigation keys, and enter the second number, then select "=" to

You can create a note in text format by accessing "Notes" from the

Accessing "Recorder" from the main menu allows you to make voice

Enables you to easily manage and track the progress of a task with

priorities. All the tasks will be sorted by due date.

To hang up the call, press the —• key.

Menu arrange

It is designed to vary according to your preference

Change the order

Access the main menu, focus on the main menu item you want to move, select "Options\Select to move", and tick "\" will be shown on the item you selected, then release it to your favourite destination

Access the main menu, select "Options\Add and remove menu". and select the left check box of the selected menu once to show/ hide, and then select "Done" to save the operation.



5.1 Access

You may access this menu using the following options:

Access from the main menu by selecting "Messages" Select of from widget bar, and then enter the sub-menu you

5.2 Conversational On (Off) mode

In conversational on mode, you can view chat history in chronological order. In conversational off mode, you may have access to the following folders: Inbox, Outbox, Sent, Drafts, Voicemail, Broadcast SMS, Empty folder, Archive, Templates, Settings. Conversational view mode is set as default. You may switch to conventional mode by selecting "Options' Settings\Switch view mode".

21.6 Alarm ... Your mobile phone has a built-in alarm clock with a spooze feature

21.7 Voice alarm

With this menu,you may create the voice file and set it as the

Home Screen to enter the main menu, then selecting "Tethering". 21.8 World clock.....

The World clock shows current local time and the time zone i different cities.

21.9 Converter.

You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm with "OK".

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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeake

(i) Depending on your country or your operator

IP4455_815_815D_QG_Eng_GB_19_130614.indd 1

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: Phone settings, Call settings, Security, Network, Connectivity, Restore default, Dual SIM switch, Dual SIM

Making the most of your mobile

You can download PC Suite for free from the website (www. alcatelonetouch.com). The PC suite includes:

Backup/restore

You can backup the important data in your mobile and restore them when needed.

GPRS modem

Use your mobile phone to connect PC to the internet.

Multimedia Personalization

Customize your mobile with images, animations and melodies.

You can compose SMS/MMS easily on your PC and transfer them to

Supported Operating Systems Windows XP/Vista/Windows 7.

one touch 815D only.

General information Regulatory information ...

Internet address: www.alcatelonetouch.com Hot Line Number: see "TCT Mobile Services" leaflet or

go to our Internet site Address: Room 1910-12A, Tower 3, China HK City, 33

Canton Road, Tsimshatsui, Kowloon, Hong Kong On our Internet site, you will find our FAQ (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any questions you may have. An electronic version of this user guide is available in English and other languages according to availability on our server:

www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz) or UMTS in dual-band (900/2100 MHz).

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services. TCT Mobile shall not be held legally responsible for such differences

shall be borne by the operator exclusively.

(1) Contact your network operator for service availability.

ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step. There are two text entry methods that can be used to write instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software



All personal information will be permanently lost following the update process. We recommend you backup your personal data using PC Suite before

Supported Operating Systems Windows XP/Vista/Windows 7

Webcam

You can use your phone as a webcam for instant messaging on your

Connect your phone to PC via USB cable

• Go to "My computer" folder on your PC and find USB video device (Under Scanners & Cameras).

Latin input mode......

- Normal: this mode allows you to type a text by choosing a letter or - CooTek mode; this mode can perform predictive input in hardware

Keypad inputting:

Press to input capitalized characters

Press once: Input a top-half character

keypad and supports multi-language input.

Press twice: Lock the keyboard in top-half key input Press and hold: Input top-half characters only until key

Press: Delete one by one Press and hold: Delete all

Press: Enter a space Confirm an option

Press: Confirm an option

Hold down Fn key, then press SYM key to enter

Press and hold: Access language list

The using of webcam may vary according to the operating system of your

The following approvals and notices apply in specific regions as noted



TCT Mobile Europe SAS - Siège social : 56 Avenue des Champs Pierreux, Immeuble Le Capitole \$0000 Nanterre Fra SAS au capital de 20.031 077 auros - RCS Nantone R 440 005 222 - Siest 440 004 222 onn SR ASF ASFOZ

one touch 815D:

EC declaration of conformity / Déclaration de conformité CE

Product / Produit: SSM quadrisendes avec technologie Bustoots, Wite Frade / Protatif CSM quadrisendes avec technologie Bustoots, Wite Frade / PM

Protatif CSM quadrisendes avec technologie Bustoots, Wite for radie FM educt identification / Identification du produit :
Al CATEL ONE TOUCH 815D type Conet 2SIM m 3.1.6 (protection requirements with respect to accompatibilité dectromagnétique)

FN 301 480.1 v 1 8 1 /2006.041 FN 301 489-7 v 1.3.1 (2005-11). EN 301 489-17 v 2.1.1 - This product can connect with a Common Mobile Phone Charge - EN301 489-34 v1.1.1 (2010-10) TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92500 Nanterre Fra 9AS ou capital de 21,031,072 augus - BCS Nanterre R 440,038,222 - Sint 440,038,222 - On 18 ABF 48427

Telephone warranty

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Safety and use.....

We recommend that you read this chapter carefully before using your

phone. The manufacturer disclaims any liability for damage, which may

result as a consequence of improper use or use contrary to the

ven that studies show that using a mobile phone while driving a

When driving, do not use your phone and headphone to listen to

music or to the radio. Using a headphone can be dangerous and

When switched on, your phone emits electromagnetic waves that can

brakes or airbags. To ensure that there is no problem:

Switch the phone off before boarding an aircraft.

ear on the opposite side to the device, if any

electronic devices, or equipment using radio frequency.

interfere with the vehicle's electronic systems such as ABS anti-lock

do not place your phone on top of the dashboard or within an airbag

that the dashboard is adequately shielded from mobile phone RF

You are advised to switch off the telephone from time to time to

Switch the phone off when you are in health care facilities, except in

regular use, mobile telephones can interfere with other electrical or

Switch the phone off when you are near gas or flammable liquids.

station, or chemical plant, or in any potentially explosive atmosphere.

Strictly obey all signs and instructions posted in a fuel depot, petrol

When the phone is switched on, it should be kept at least 15 cm from

etc. In particular when using the phone, you should hold it against the

To avoid hearing impairment, pick up the call before holding your

any medical device such as a pacemaker, a hearing aid or insulin pump.

hicle constitutes a real risk, even when the hands-free kit is used

instructions contained herein

nobile when the vehicle is not parked

TRAFFIC SAFFTY:

forbidden in some areas

deployment area.

CONDITIONS OF LISE

optimise its performance.

Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate, Repaired Phone and accessories are entitled to a one (I) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

The warranty period may vary depending on your country.

time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

Do not paint it. check with your car dealer or the car manufacturer to make sure
Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other

> chargers or batteries. Remember to make back-up copies or keep a written record of all important information stored in your phone

When replacing the cover please note that your phone may contain

Always handle your phone with care and keep it in a clean and dust

Do not allow your phone to be exposed to adverse weather or

environmental conditions (moisture, humidity, rain, infiltration of

liquids, dust, sea air, etc). The manufacturer's recommended operating

Emergency call numbers may not be reachable on all cellular networks.

Do not open, dismantle or attempt to repair your mobile phone

Do not use the phone if the glass made screen, is damaged, cracked

You should never rely only on your phone for emergency calls.

substances that could create an allergic reaction.

temperature range is -10°C to +55°C.

or broken to avoid any injury.

though this is temporary and not serious.

Do not drop, throw or hend your mobile phone

(car kit, headset...), drivers are requested to refrain from using their At over 55°C the legibility of the phone's display may be impaired,

Some people may suffer epileptic seizures or blackouts when exposed designated areas. As with many other types of equipment now in to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss o awareness, involuntary movements, or disorientation. To limit the phone to your ear. Also move the handset away from your ear while likelihood of such symptoms, please take the following safety using the "hands-free" mode because the amplified volume might cause precautions:

Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

This warranty shall not apply to defects to your phone and/or

accessory due to (without any limitation

2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited.

Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,

4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Take a minimum of a 15-minute break hourly

Play in a room in which all lights are on.

Play at the farthest distance possible from the screen If your hands, wrists, or arms become tired or sore while playing,

stop and rest for several hours before playing again. If you continue to have sore hands, wrists, or arms during or after

playing, stop the game and see a doctor. When you play games on your phone, you may experience occasional

discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING



Do not let children use the phone and/or play with the telephone and - Do not play or use a flashing-lights feature if you are tired or need

holding your device near your ear while the loudspeaker is in use.

PRIVACY.

ease note that you must respect the laws and regulations in force in ur jurisdiction or other jurisdiction(s) where you will use your ile phone regarding taking photographs and recording sounds with nobile telephone. Pursuant to such laws and regulations, it may strictly forbidden to take photographs and/or to record the voices other people or any of their personal attributes, and duplicate or istribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidentia rsations or take a photograph of another person; the ufacturer, the seller or vendor of your mobile phone (including operator) disclaim any liability which may result from the improper e of the mobile phone. BATTERY:

PADIO WAVES

Before removing the battery from your phone, please make sure that the phone is switched off. Observe the following precautions for battery use:

Do not attempt to open the battery (due to the risk of toxic fumes essential requirement of these standards or this directive

Do not puncture, disassemble or cause a short-circuit in a battery, EXPOSLIRE TO RADIO WAVES

Do not burn or dispose of a used battery in household rubbish or

store it at temperatures above 60 °C.

Troubleshooting.....

Before contacting the service centre, you are advised to follow the

You are advised to fully charge () the battery for optimal

Avoid storing large amounts of data in your phone as this may affect Use User Data Format and the ONE TOUCH Upgrade tool to

perform phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like lava games will be lost permanently. It is strongly advised to fully backup the phone data and My phone cannot connect to the Internet profile via PC suite before doing formatting and upgrading.

and carry out the following checks: My phone is frozen or cannot switch on

Check the battery contacts, remove and reinstall your battery, then turn your phone on

Check the battery power level, charge for at least 20 minutes If it still does not work, please use User Data Format to reset the phone or One Touch Upgrade to upgrade software

ly phone has not responded for several minutes

Restart your phone by pressing and holding the - key

Remove the battery and re-insert it, then restart the phone

If it still does not work, please use User Data Format to reset the phone or One Touch Upgrade to upgrade software

My phone turns off by itself

Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key

Check the battery charge level

If it still does not work, please use User Data Format to reset the phone or One Touch Upgrade to upgrade software

My phone cannot charge properly Make sure you are using an ALCATEL ONE TOUCH battery and

the charger from the box

Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the

Make sure you have not forwarded incoming calls

environmental regulations. Only use the battery for the purpose for not to exceed the limits for exposure to radio waves (radio frequence which it was designed. Never use damaged batteries or those not electromagnetic fields) recommended by international guidelines. The lines were developed by an independent scientific organization recommended by TCT Mobile Limited and/or its affiliates. ICNIRP) and include a substantial safety margin designed to assure the This symbol on your telephone, the battery and the safety of all persons, regardless of age and health. accessories means that these phones must be taken to

Batteries must be disposed of in accordance with locally applicable

collection points at the end of their life:

They will then be recycled, preventing substances being disposed of in

All phones with this sign must be brought to these collection points

Items of equipment with this symbol are not to be thrown into

ordinary bins if your jurisdiction or your region has suitable recycling

and collection facilities; instead they are to be taken to collection

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY

AN INCORRECT TYPE, DISPOSE OF USED BATTERIES

Mains powered chargers will operate within the temperature range of:

Make sure that your battery is not completely discharged; if the

battery power is empty for a long time, it may take around 20

Make sure charging is carried out under normal conditions (0°C

My phone cannot connect to a network or "No service" is

Check that the IMEL number (press *#06#) is the same as the one

Make sure that the internet access service of your SIM card is

Make sure the chip on your SIM card is not damaged or scratched

Make sure you have dialed a valid number and press the send key

Make sure your phone is connected to a network, and the network

Check your subscription status with your operator (credit. SIM

Make sure your phone is switched on and connected to a network

Check your subscription status with your operator (credit, SIM

For international calls, check the country and area codes

minutes to display the battery charger indicator on the screen.

When abroad, check that the voltage input is compatible

y connecting in another location

printed on your warranty card or box

Invalid SIM card

card valid, etc.)

Unable to make outgoing calls

is not overloaded or unavailable

Unable to receive incoming calls

Verify the network coverage with your operator

Try selecting the available network(s) manually

Check your phone's Internet connecting settings

Try connecting at a later time or another location

Make sure you are in a place with network coverage

Make sure the SIM card has been correctly inserted

Make sure the service of your SIM card is available

Make sure you have not barred outgoing calls

Make sure that your phone is not in flight mode

(check for overloaded or unavailable network)

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

these items of equipment

the environment, so that their components can be reused.

These collection points are accessible free of charge.

In European Union countries:

points for them to be recycled

CHARGERS

0 °C to 40 °C

In non European Union jurisdictions

ACCORDING TO THE INSTRUCTIONS

They should be used for this purpose only.

- Collection bins at points of sale

- Municipal waste disposal centres with specific bins for

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines

Your mobile device is a radio transmitter and receiver. It is designed

Maximum SAR for this model and conditions under which it

was recorded. GSM900 + Wi-Fi + Bluetooth 0.648 W/kg Head SAR Body-worn SAR GSM900 + Wi-Fi + Bluetooth 0.847 W/kg

for this device model are:

one touch 815:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM900 + Wi-Fi + Bluetooth	0.648 W/kg
Body-worn SAR	GSM900 + Wi-Fi + Bluetooth	0.847 W/kg

During use, the actual SAR values for this device are usually well The chargers designed for your mobile phone meet with the standard below the values stated above. This is because, for purposes of system for safety of information technology equipment and office equipment efficiency and to minimize interference on the network, the operation use. They are also compliant to the ecodesign directive 2009/125/EC power of your mobile device is automatically decreased when ful Due to different applicable electrical specifications, a charger you power is not needed for the call. The lower the power output of the purchased in one jurisdiction may not work in another jurisdiction. levice, the lower its SAR value. Body-worn SAR testing has been carried out at a separation distance of

1.5 cm. To meet RF exposure guidelines during body-worn operation, Proof of compliance with international standards (ICNIRP) or with the device should be positioned at least this distance away from the European Directive 1999/5/EC (R&TTE) is required of all mobile body. If you are not using an approved accessory ensure that whatever phone models before they can be put on the market. The protection product is used is free of any metal and that it positions the phone the of the health and safety for the user and any other person is an indicated distance away from the body. Organizations such as the World Health Organization and the US Food

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

Make sure that you have not barred certain calls

The caller's name/number does not appear when a call is

Check that you have subscribed to this service with your operator Your caller has concealed his/her name or number

I cannot find my contacts

Make sure your SIM card is not broken Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

Make sure that your phone is not in flight mode

The sound quality of the calls is poor

You can adjust the volume during a call by pressing the navigation Check the network strength m

Make sure that the receiver, connector or speaker on your phone

I am unable to use the features described in the manual Check with your operator to make sure that your subscription includes this service

Make sure this feature does not require an ALCATEL ONE TOUCH

When I select a number from my contacts, the number cannot be dialed

Make sure that you have correctly recorded the number in your Make sure that you have selected the country prefix when calling

a foreign country I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

I cannot access my voicemail Make sure your operator's voicemail number is correctly entered

"My numbers

Try later if the network is busy

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For more information you can go to www.alcatelonetouch.com

are available on the following site: http://www.who.int/peh-emf.

Additional information about electromagnetic fields and public health

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in

positions other than against your ear. In such circumstances the

device will be compliant with the guidelines when used with headse

or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions

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the phone at least 1.5 cm away from the body.

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The Wi-Fi Logo is a certification mark of the Wi-Fi

I am unable to send and receive MMS

Check your phone memory availability as it might be full Contact your network operator to check service availability and

Verify the server centre number or your MMS profile with you

The server centre may be swamped, try again later

The flickering icon is displayed on my standby screen You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

Contact your network operator to obtain the PUK code (Persona Unblocking Key)

Install ALCATEL ONE TOUCH PC suite first of all Check that your computer meets the requirements for ALCATE

ONE TOUCH PC Suite installation

I am unable to download new files Make sure there is sufficient phone memory for your download

Check your subscription status with your operator

Make sure that Bluetooth is turned on and your phone is visible to other users

Make sure that the two phones are within Bluetooth's detection How to make your battery last longer

Make sure you follow the complete charge time (minimum After a partial charge, the battery level indicator may not be exact.

an exact indication

Switch on the backlight upon request Extend the email auto-check interval for as long as possible

Update news and weather information on manual demand, or increase their auto-check interval

used for a long time

I am unable to connect my phone to my compute

Make sure that you're using the right cable from the box

Select the microSD card as the location to store downloaded

The phone cannot be detected by others via Bluetooth

Wait for at least 20 minutes after removing the charger to obtain

Exit background-running Java applications if they are not being



